

**LOVE FOOD LIVE LIFE LTD.
TERMS AND CONDITIONS OF SERVICE.
CONTRACT FOR THE PROVISION OF SERVICES AND FACILITIES.**

This contract is made between Love Food Live Life Limited and the patient whose name and address is set out at the end of this document. The information set out below is required to be given to patients by the Healthcare Commission. Please read the document carefully. You will be required to sign it to show that you agree to its terms.

1. Incorporation

These terms and conditions of business are incorporated into the contract for services which we enter into with you for the provision of services and facilities. Other rules governing our relations with the patient are (amongst others) the Care Standards Act 2000, as amended by the Health and Social Care Act 2003, and the Private and Voluntary Health Care (England) Regulations 2001. Details of regulation of Healthcare providers appear at;

<http://www.healthcarecommission.org.uk/serviceproviderinformation/independenthealthcareprivateandvoluntary.cfm>

Details change from time to time.

2. Our Charges

Bills rendered to you will detail what work has been done for the sums charged.

All consultations are with Dr Nicolette Ray and are charged as follows:

1 hour consultation - £100.

Blood tests performed as part of the initial health screen and subsequently for monitoring purposes will be charged separately and clients will be informed of these prices prior to the test.

Telephone consultations are charged at £25 per 15 minutes or part thereof.

Home visits will be charged at a rate to be agreed prior to any consultation.

A 24 hour cancellation policy exists. Consequently, if you provide less than 24 hours notice that you cannot attend your appointment, you will be charged the full consultation fee.

3. In the event of Non-Payment

Invoices will be sent to clients at the end of each calendar month and must be settled within 21 days of being rendered. If they are not paid then interest accrues on the sum unpaid at the rate of 10% per annum from the date on which the services were provided. If it should be necessary for us to recover fees due through the Courts then, under these terms and conditions, you agree to indemnify us for the full legal costs of recovering from you our fees and interest thereon both before and after judgment.

4. Incorporation of Terms

These terms and conditions form part of our contract for the provision of services. If for any reason you omit to sign and return these terms and conditions to us and further work is done on your behalf, then by continuing with any consultations you are deemed to have consented to the incorporation of these terms and conditions of business into any contract between us.

5. Contracting Parties

You are contracting with Love Food Live Life Limited of 28 Minchenden Crescent, London N14 7EL Company No. 06387956, which is our address for service. You are contracting under the laws of England

and Wales and subject to the jurisdiction of the Courts of England and Wales. Your address for service is your last address known to us.

6. Data Protection – Medical Records

It is necessary for the purpose of providing you with advice and support to hold certain data concerning your identity, contact details and general health on files. By signing the application form you are expressly consenting to the Company having authority to keep this data for the duration of your treatment and for a period to time that is in line with guidance issued by the Department of Health which details the period for which medical records must be retained. For most clients at 'Love Food Live Life Ltd', this means that their notes will need to be stored for a minimum of 10 years. After this time medical records will be destroyed securely. For more information please refer to:

http://site320.theclubuk.com/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_4131747

For the avoidance of doubt, by signing the application form you are not affecting any of your rights under the Data Protection Act 1998.

7. Electronic Mail

We may communicate with you by e-mail during the course of your dealings with us. We may also (but are not obliged to) keep you informed of developments in our services which we may consider to be of interest to you, by electronic mail, where relevant referring you to our website. You have the right at any time to require us to remove your name from the list of people (if any) who are sent such information. Otherwise you consent to such communication.

8. Insurance

The medical practitioners working for the company are insured in respect of advice given, by the Medical Protection Society.

9. Termination of Retainer and Address for Service

We reserve the right to terminate this contract at our own discretion and without explanation. You as patient have the same right. The address of the patient at the end of this letter is an agreed address for the service of any notice document or proceedings upon the patient.

10. Payment by third parties for services rendered to patients.

10.1 We will generally permit a bill rendered to our patients, to be paid by a third party, for example by way of a gift or by way of a loan to our patient, so long as those situations are acknowledged by our patient and the third party paying the bill.

What will not be permitted is the payment of a bill rendered to a patient by a third party which is a limited company. This is because a liquidator of such a company can recover monies paid to us if the services which are the subject of the bill not in fact rendered to that company. We will consider upon the merits of each case, whether charges can be made directly to a company, and our decision on such a point will depend purely upon whether the services which are the subject of the bill are in fact rendered to the company, and are for the benefit of the company. We take the view, for example, that the provision of health benefits for employees by a company who employs our patient, is an appropriate benefit to the company.

10.2 Patients are always responsible and liable to Love Food Live Life Limited for their own treatment regardless of whether a third party has agreed to pay the bill. The company does not contract with third parties. It contracts with the patient.

11. Agreement to terms and conditions and signature of Contract

11.1 The Unfair Terms in Consumer Contracts regulations give you the opportunity to negotiate terms. If there is anything in this contract which you do not like, then you do have the choice to negotiate before it is signed and you may request the time to read it through.

11.2 Terms and conditions of this contract for services were negotiable as at the date of entering into them, and where appropriate, they have been altered in manuscript and signed by both parties. Client details are set out at the end of this agreement so that it is clear that the client has had the opportunity of reading and understanding the terms.

We have both read and understood these terms and conditions of business.

Name of the Patient		Love Food Live Life Limited
Address of the Patient		28 Minchenden Crescent London N14 7EL
Signature		
Date of Contract		
Name of Third Party Paying, where appropriate		
Email address		
Telephones		